



**Ultra Firetech
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Quality Policy

**IT IS THE POLICY OF ULTRA FIRETECH SYSTEMS PVT. LTD. TO MAINTAIN A
PROFITABLE INDEPENDENT BUSINESS FOCUSED ON THE SPECIFIC NEEDS OF OUR
CUSTOMERS.**

Our aims are to:

- Help customers by supplying Fire Fighting and protection products of the highest global standards.
- Maintain a local and responsive service.
- Provide a full range of Quality products and services
- Remain competitive and offer value for money in terms of service and price whilst still being profitable
- Maintain existing customers and attract potential new customers.
- Maintain an effective management system complying with statutory, technical, National and International Standards.
- Encourage a culture of flexibility, service, quality and continual improvement.

This is achieved through the:

- Full commitment of the top management and workforce to this quality policy and the needs of the customer.
- Understanding that achieving customer satisfaction by listening and providing a consistently high quality product and service is key to the success of the business.
- Skill, training, dedication and relevant working experience of staff.
- Continuous monitoring and enhancement of Knowledge.

